

Indoor Ambiance Monitoring Sensor Featuring LoRaWAN® AM300(L) Series

User Guide



Applicability

This guide is applicable to AM300(L) series sensors shown as follows, except where otherwise indicated.

Model	Description
AM307(L)	Indoor Ambiance Sensor (Temp, Hum, Light, Motion, CO ₂ , TVOC, Pressure)
	Indoor Ambiance Sensor (Temp, Hum, Light, Motion, CO ₂ , TVOC, Pressure,
AM308(L)	PM2.5, PM10)
	Indoor Ambiance Sensor (Temp, Hum, Light, Motion, CO ₂ , TVOC, Pressure,
AM319(L)	PM2.5, PM10, HCHO/O ₃)

Safety Precautions

Milesight will not shoulder responsibility for any loss or damage resulting from not following the instructions of this operating guide.

- The device must not be disassembled or remodeled in any way.
- In order to protect the security of the device, please change device password when first configuration. The default password is 123456.
- Do not place the device outdoors where the temperature is below/above operating range.
 Do not place the device close to objects with naked flames, heat source (oven or sunlight), cold source, liquid and extreme temperature changes.
- The device is not intended to be used as a reference sensor, and Milesight will not should responsibility for any damage which may result from inaccurate readings.
- The battery should be removed from the device if it is not to be used for an extended period.
 Otherwise, the battery might leak and damage the device. Never leave a discharged battery in the battery compartment.
- The device must never be subjected to shocks or impacts.
- Do not clean the device with detergents or solvents such as benzene or alcohol. To clean the device, wipe with a soft moistened cloth. Use another soft, dry cloth to wipe dry.

Declaration of Conformity

AM300(L) series is in conformity with the essential requirements and other relevant provisions of the CE, FCC, and RoHS.



Copyright © 2011-2024 Milesight. All rights reserved.

All information in this guide is protected by copyright law. Whereby, no organization or individual shall copy or reproduce the whole or part of this user guide by any means without written authorization from Xiamen Milesight IoT Co., Ltd.



For assistance, please contact Milesight technical support: Email: iot.support@milesight.com Tel: 86-592-5085280 Fax: 86-592-5023065 Address: Building C09, Software Park III, Xiamen 361024, China

Revision History

Date	Doc Version	Description
Oct.9, 2021	V 1.0	Initial version
		1. Add button lock feature
Aug. 18, 2022	V1.1	2. Add downlink commands
		3. Add illuminance levels and guidelines
		1. Update TVOC contents based on hardware 2.x
Aug. 22, 2022	V2.0	2. Add AM308 model
Auy. 22, 2022	V2.0	3. Support data retransmission feature
		4. Support downlink commands to ask for historical data
		1. Update mounting bracket picture, delete 86 box mounting
Aug. 31, 2023	V2.1	2. Add single channel mode
		3. Add AM300L Series
		1. Change the feature of power button;
Marah 20, 2024		2. Add CO ₂ barometric pressure compensation;
March 29, 2024	V2.2	3. Support to adjust TVOC mode;
		4. Support downlink command to configure screen content

Contents

1. Product Introduction	5
1.1 Overview	5
1.2 Features	5
2. Hardware Introduction	5
2.1 Packing List	5
2.2 Hardware Overview	6
2.3 E-ink Screen Description (AM300 Series Only)	7
2.4 Button and Traffic Light	8
2.5 Dimensions(mm)	8
3. Power Supply	9
4. Operation Guide	9
4.1 Log in the ToolBox	9
4.1.1 NFC Configuration	9
4.1.2 USB Configuration	10
4.2 LoRaWAN Settings	11
4.3 Time Synchronization	14
4.4 Basic Settings	15
4.5 Advanced Settings	17
4.5.1 Data Collection Settings	.17
4.5.2 Calibration Settings	17
4.5.3 Threshold Settings	18
4.5.4 Data Storage	19
4.5.5 Data Retransmission	20
4.6 Maintenance	21
4.6.1 Upgrade	21
4.6.2 Backup	.22
4.6.3 Reset to Factory Default	.23
5. Installation	24
6. Device Payload	25
6.1 Basic Information	25
6.2 Sensor Data	26
6.3 Downlink Commands	29
6.4 Historical Data Enquiry	.31
Appendix	33
Carbon Dioxide Levels and Guidelines	
TVOC Levels and Guidelines	33
Illuminance Levels and Guidelines	33



1. Product Introduction

1.1 Overview

AM300(L) series is a compact indoor ambience monitoring sensor including motion, humidity, temperature, light, TVOC, CO₂, HCHO/O₃ level, barometric pressure and PM2.5 & PM10 for wireless LoRa network. It is equipped with NFC (Near Field Communication) and can easily be configured via a smartphone or a PC software.

Sensor data are transmitted in real-time using standard LoRaWAN[®] protocol. LoRaWAN[®] enables encrypted radio transmissions over long distance while consuming very little power. The user can obtain sensor data and view the trend of data change through Milesight IoT Cloud or through the user's own Network Server.

1.2 Features

- Robust LoRaWAN[®] connectivity for indoor or HVAC environments
- Integrated multiple sensors like temperature, humidity, light, air quality, etc.
- Easy configuration via NFC
- Multiple display mode and clear emoticon on the e-ink screen
- Equipped with traffic light and buzzer to indicate threshold
- Milesight IoT Cloud compliant
- Battery or DC power supply

2. Hardware Introduction

2.1 Packing List











1 × AM300(L) Series Device

1 × Mounting Bracket

1 × 3M Double-Sided Tape

3 × Wall Mounting Kits

1 × Theft-Deterring Screw





If any of the above items is missing or damaged, please contact your sales Representative.



6

2.3 E-ink Screen Description (AM300 Series Only)

lcon	Description
	Battery level (AM30x Only)
	Battery is exhausted (AM30x Only).
50:00 1505/10/10	Sync time with software or mobile App.
þ	The device joins the network.
的	The device fails to join the network.
J	Temperature
۵	Humidity
÷. ••000	Level 0: 0-5 lux Level 1: 6-50 lux Level 2: 51-100 lux Level 3: 101-500 lux Level 4: 501-2000 lux Level 5: > 2000 lux
TVOC • • 0 0 0	Level 0: ≤ 1.99 Level 1: 2.00-2.50 Level 2: 2.51-2.99 Level 3: 3.00-3.99 Level 4: 4.00-4.99 Level 5: ≥ 5.00
CO2 568 ppm 1500 2001111111111111111111111111111111	Show CO_2 levels history tendency from 200 to 1500 ppm
\odot	$CO_2/TVOC/PM2.5/PM10/HCHO/O_3$ exceeds the Polluted threshold
0	$CO_2/TVOC/PM2.5/PM10/HCHO/O_3$ exceeds the Bad threshold
6	Excellent Environment
Ð	When one of the concentrations of air pollutants of CO_2 , TVOC, PM2.5, PM10, HCHO/O ₃ exceeds the Polluted threshold
Ξ	When one of the concentrations of air pollutants of CO_2 , TVOC, PM2.5, PM10, HCHO/O ₃ exceeds the Bad threshold

Note:

- AM300 series will update screen data every 1 minute and do a full-screen refresh every 30 minutes (AM319) or 60 minutes (AM307 and AM308) in order to remove ghosting.
- When AM300 series detects the temperature beyond the range from 0°C to 40°C, the screen will close automatically.
- The screen display mode can be adjusted via ToolBox or downlink command, the display content can be configured via downlink commands.
- The emoticon definition is related to <u>threshold settings</u>.

2.4 Button and Traffic Light

Function	Action	Light Status
Power ON/OFF	Press and hold the power button for more	Power On: Off \rightarrow On
FOWEI ON/OFF	than 3 seconds.	Power Off: On \rightarrow Off
Refresh Screen Display Data	Quick press the power button once.	Blinks once
Reset to Factory Default	Press and hold the reset button for more than 10 seconds.	Quickly Blinks
	Indicate the 3 levels of air quality according	Excellent: Blinks/Always
	to threshold setting. When one of the	On (Configurable)
Air Quality Level	concentrations of air pollutants of CO ₂ ,	Polluted: Blinks/Always
Indication	TVOC, PM2.5, PM10 or HCHO/O ₃ exceeds	On (Configurable)
	the threshold, the light color will change to	Bad: Blinks/Always On
	orange or red	(Configurable)

Note:

- If the traffic light is disabled, it will not show air quality level indication.
- AM319(L) supports Traffic Light as Blinking or Always On to indicate Polluted or Bad indoor ambience, while AM307(L) and AM308(L) only support Blinking mode.

2.5 Dimensions(mm)



3. Power Supply

Milesight

1. Release the screw at the back of device and remove the rear cover.

2. Install the batteries or type-C cable to the device. If the device is powered via type-C port, then left or right side should make an opening to pass through the type-C cable.



3. Fix the rear cover back to device with the fixing screw.



Note:

- AM307(L) and AM308(L) can be powered via USB type-C port or by ER14505 Li-SOCl₂ batteries. When batteries and external power are both used, external power will be the preferred power supply option.
- AM319(L) supports powered via USB type-C port only.
- Type-C port can't be used to charge battery.
- Make sure all batteries are newest when install, or battery life will be reduced.

4. Operation Guide

4.1 Log in the ToolBox

AM300(L) series can be monitored and configured via ToolBox App or ToolBox software. Please select one of them to complete configuration.

4.1.1 NFC Configuration

- 1. Download and install Milesight ToolBox App from Google Play or Apple App Store.
- 2. Enable NFC on the smartphone and launch Milesight ToolBox.
- 3. Attach the smartphone with NFC area to the device, click NFC Read to read device



information. Basic information and settings of the device will be shown on ToolBox App if it's recognized successfully. You can read and configure the device by tapping the Read/Write device on the App. In order to protect the security of the device, please change password when first configuration. The default password is **123456**.



Note:

1) Ensure the location of smartphone NFC area and it's recommended to take off phone case.

2) If the smartphone fails to read/write configurations via NFC, keep the phone away and back to try again.

4.1.2 USB Configuration

- 1. Download ToolBox software from Milesight official website.
- 2. Connect the device to a computer via Type-C port.



3. Open the ToolBox and select type as **General**, then click password to log in ToolBox. (Default password: **123456**)

Milesight

Tree	General	
Туре	Carrier	
Serial port	COM4	<u> </u>
Login passwor	d	
Baud rate	115200	-
Data bits	8	<u>-</u>
Parity bits	None	-
Stop bits	1	•

4. After logging in the ToolBox, users can turn on/off device and change other settings.

tus >		Power Of
Model:	AM319-470M	^
Serial Number:	6710B32112801913	
PN:	НСНО	
Device EUI:	24e124710b321128	
Firmware Version:	01.01	
Hardware Version:	1.0	
Device Status:	On	
Join Status:	Activate	
RSSI/SNR:	-101/4	
Temperature:	27.0°C	
Humidity:	59.00%	

4.2 LoRaWAN Settings

LoRaWAN settings is used for configuring the transmission parameters in LoRaWAN[®] network. **Basic LoRaWAN Settings:**

Configure join type, App EUI, App Key and other information. You can also keep all settings by default.

Device EUI	24E124445D112669
App EUI	24E124C0002A0001
Application Port	85
Join Type	OTAA 🗾
LoRaWAN Version	V1.0.2 _
Class Type	⑦ Class C
Application Key	*****
RX2 Data Rate	DR0 (SF12, 125 kHz)
RX2 Frequency	505300000
Spread Factor	SF12-DR0
Confirmed Mode	00
Rejoin Mode	?
Set the number of packets sent	32 packets
TXPower	TXPower0-19.15 dBm

Parameters	Description
Device EUI	Unique ID of the device which can also be found on the label.
App EUI	Default App EUI is 24E124C0002A0001.
Application Port	The port is used for sending and receiving data, default port is 85.
Join Type	OTAA and ABP mode are available.
LoRaWAN Version	V1.0.2, V1.0.3 are available.
Application Key	Appkey for OTAA mode, default is 5572404C696E6B4C6F52613230313823.
Device Address	DevAddr for ABP mode, default is the 5 th to 12 th digits of SN.
Network Session Key	Nwkskey for ABP mode, default is 5572404C696E6B4C6F52613230313823.
Application Session Key	Appskey for ABP mode, default is 5572404C696E6B4C6F52613230313823.
Spread Factor	If ADR is disabled, the device will send data via this spread factor.
Confirmed Mode	If the device does not receive ACK packet from network server, it will resend data once.
Rejoin Mode	Reporting interval ≤ 35 mins: the device will send a specific number of LinkCheckReq MAC packets to the network server every reporting interval or every double reporting interval to validate connectivity; If there is no response,

	the device will re-join the network.
	Reporting interval > 35 mins: the device will send a specific number of
	LinkCheckReq MAC packets to the network server every reporting interval to
	validate connectivity; If there is no response, the device will re-join the
	network.
Set the number of	When rejoin mode is enabled, set the number of LinkCheckReq packets sent.
packets sent	Note: the actual sending number is Set the number of packet sent + 1.
ADR Mode	Allow network server to adjust datarate of the device.
Tx Power	Transmit power of the device.

Note:

- 1) Please contact sales for device EUI list if there are many units.
- 2) Please contact sales if you need random App keys before purchase.
- 3) Select OTAA mode if you use Milesight IoT cloud to manage devices.
- 4) Only OTAA mode supports rejoin mode.

LoRaWAN Frequency Settings:

Select supported frequency and select channels to send uplinks. Make sure the channels match the LoRaWAN[®] gateway.

Note: When Single-Channel Mode is enabled, only one channel can be selected to send uplinks and the ADR will not work. Please enable Single-Channel Mode if you connect device to DS7610.

Basi	C	Channel				
		Supported Frequency :	EU868 Single-	Channel Mode:		
	Index	Frequency/MHz	Min Datarate		Max Datarate	e
	0	868.1	5-SF7BW125	<u>_</u>	0-SF12BW125	<u>_</u>
	1	868.3	5-SF7BW125	<u>*</u>	0-SF12BW125	<u>_</u>
	2	868.5	5-SF7BW125	<u>.</u>	0-SF12BW125	<u>_</u>
	3	0	5-SF7BW125	<u>*</u>	0-SF12BW125	<u>*</u>
	4	0	5-SF7BW125	<u>.</u>	0-SF12BW125	<u> </u>
	5	0	5-SF7BW125	<u>*</u>	0-SF12BW125	<u>*</u>
	6	0	0-SF12BW125	<u>.</u>	5-SF7BW125	<u>_</u>
	7	0	0-SF12BW125	<u>*</u>	5-SF7BW125	<u> </u>
Save						

If frequency is one of CN470/AU915/US915, you can enter the index of the channel that you want to enable in the input box, making them separated by commas. **Examples:**

1, 40: Enabling Channel 1 and Channel 40

13

1-40: Enabling Channel 1 to Channel 40

1-40, 60: Enabling Channel 1 to Channel 40 and Channel 60

All: Enabling all channels

Null: Indicates that all channels are disabled

Single-Channel Mode: 🗌 🕜 Ena	bled Channel Index: 0-71		
Channel Index	Frequency/MHz	Channel Spacing/MHz	BW/kHz
0 - 15	902.3 - 905.3	0.2	125
16 - 31	905.5 - 908.5	0.2	125
32 - 47	908. <mark>7</mark> - 911.7	0.2	125
48 - 63	911.9 - 914.9	0.2	125
64 - 71	903.0 - 914.2	1.6	500

4.3 Time Synchronization

ToolBox Sync:

Go to **Device > Status** of ToolBox App to click **Sync** to sync the time, or go to **Status** page of ToolBox software to sync the time.

Status Setting Reset	Status >		Read
evice Status ON	Device Status:	On	
oin Status Activated	Join Status:	De-Activate	
SSI/SNR -44/9	RSSI/SNR:	0/0	
evice Time 1970-01-24 09:10 Sync	Temperature:	Disabled	
emperature 27.0 °C	Humidity:	61.5%	
umidity 58.5%	Activity Level (PIR):	40	
	Illumination:	85 lux	
ctivity Level (PIR) 1	CO2:	585 ppm	
umination 89 lux	TVOC:	210 ppb	
attery 61 %	Barometric Pressure:	1006.1 hPa	
hannel Mask 0003	Battery: Channel Mask:	92%	
Read		00000000000000000000# 0	
Reau	Uplink Frame-counter: Downlink Frame-counter:	0	
Device Template	Device Time:	0 2020-08-21 13:18:12 Sync	

Network Server Sync:

Go to **LoRaWAN Settings > Basic** of ToolBox software or **Device > Settings > LoRaWAN Settings** of ToolBox App to change device LoRaWAN[®] version as 1.0.3, then the device will send MAC

commands to enquire the time from network server every time it joins the network. This should ensure the network server supports this feature.

4.4 Basic Settings

Milesight

Go to **Device Settings > Basic** of ToolBox software or **Device > Settings > General Settings** of ToolBox App to change the reporting interval, screen mode, etc.

Reporting Interval(min)	10	
Temperature Unit		<u>•</u>
TVOC Mode	Level	.
LED Indicator	? 2	
Buzzer	D	
Button Lock		
	Off	
Data Storage		
Screen Display	?	
Smart Screen Mode	? 2	
Screen Display Mode	Mode1(Display Time,CO2,PM2.5,	•
Color Theme	Light	-
Change Password		

Parameters	Description
Departing Interval	Reporting interval of transmitting current sensor values and battery level
Reporting Interval	to network server. Default: 10 mins, Range: 1-1080 mins
	Change the displayed unit of temperature data.
T	Note:
Temperature Unit	1) The temperature unit in the reporting package is fixed as °C.
	2) Please modify the threshold settings if the unit is changed.
TVOC Mode	Change the unit of reported and displayed TVOC data.
	Enable or disable the traffic light indicator to indicate air quality level.
LED Indicator	AM307(L) & AM308(L): Blink
	AM319(L): Always On, Blink
5	Enable or disable the buzzer. If enabled, the buzzer will response when
Buzzer	one of concentrations of air pollutants exceeds the Bad threshold. It will

	automatically stop when the concentration values are lower than the Bad threshold.
Check Button	When enabled, users can press the power button to stop the buzzer beep.
Button Lock	When enabled, users can choose to lock the feature of power button: refresh display, power on, or power off.
Data Storage	Disable or enable data storage locally.
<u>Data</u> Retransmission	Disable or enable data retransmission.
Change Password	Change the password for ToolBox App or software to read/write this device.
AM300 Series Only	
Screen Display	Disable or enable screen display.
Smart Screen Mode	When PIR value is 0 (Vacant) and last for 20 mins, the screen will stop updating to save power.
Screen Display Mode	 Select the screen display contents. AM307 Mode 1: Time&Date, CO₂, Temperature, Humidity Mode 2: CO₂, Temperature, Humidity, TVOC, light Mode 3: Time&Date, CO₂, Temperature, Humidity, TVOC, light AM308 Mode 1: Time&Date, CO₂, PM2.5&PM10, Temperature, Humidity Mode 2: CO₂, PM2.5&PM10, Temperature, Humidity, TVOC, light Mode 3: Time&Date, CO₂, PM2.5&PM10, Temperature, Humidity, TVOC, light Mode 3: Time&Date, CO₂, PM2.5&PM10, Temperature, Humidity, TVOC, light AM319 Mode 1: Time&Date, CO₂, PM2.5&PM10, Temperature, Humidity Mode 2: CO₂, PM2.5&PM10, HCHO/O₃, Temperature, Humidity, TVOC, light Mode 3: Time&Date, CO₂, PM2.5&PM10, HCHO/O₃, Temperature, Humidity, TVOC, light Mode 3: Time&Date, CO₂, PM2.5&PM10, HCHO/O₃, Temperature, Humidity, TVOC, light
	display mode.
Color Theme	Select screen display background color as Light or Dark.

4.5 Advanced Settings

Milesight

4.5.1 Data Collection Settings

Go to **Device Settings > Basic** of ToolBox software or **Device > Settings > Data Collection Settings** of ToolBox App to select the data you need to monitor. Among them, temperature, humidity and CO_2 are not allowed to disable. If any item is disabled, it will disappear from the screen.



4.5.2 Calibration Settings

ToolBox supports numerical calibration for all items. Go to **Device Settings > Basic** of ToolBox software or **Device > Settings > Calibration Settings** of ToolBox App to type the calibration value and save, the device will add the calibration value to raw value.

Temperature Calibration Current Value	 26 °C 	
Calibration Value	-0.1	С
Final Value	25.9 °C	
Humidity Calibration		
CO2 Calibration	D	
Barometric Pressure Calibration	0	
PM2.5 Calibration	0	
PM10 Calibration		
HCHO Calibration		

Besides numerical calibration, ToolBox provides more calibration methods for CO₂:

Manual Calibration: Put the device in an open outdoor environment for more than 10 minutes and click this button to calibrate the CO₂ value.

Restore Factory Calibration: Clean the manual calibration and turn back to factory calibration.

Auto Background Calibration: When enabled, keep the device work in a well-ventilated environment for 180 hours (around 7 days), then disable the calibration.

Barometric Pressure Compensation: this only works when barometric sensor is enabled.

2 Calibration		
	Manual Calibration	0
	Restore Factory Calibration	?
Auto Background Cali	bration 🕜 🗹	
Current Value	1524 ppm	
Calibration Value	0	ppm
Final Value	1524 ppm	

4.5.3 Threshold Settings

Go to **Device Settings > Basic** of ToolBox software or **Device > Settings > Threshold Settings** of ToolBox App to enable the threshold settings and input the threshold.

For temperature, it will upload the current data once instantly when temperature is over or below the threshold. Note that when you change the temperature unit, please re-configure the threshold.

18

Temperature / °C	0
Over	0.0
Below	0.0

For CO₂, TVOC, PM2.5, PM10 and HCHO/O₃, it supports defining Excellent, Polluted and Bad threshold for traffic light, buzzer and screen alarms. Besides, when one of concentrations of air pollutants exceeds the Bad threshold, AM300 series will upload the current data once instantly.

CO2 / ppm				
Excellent	1000	Polluted	1500	Bad
TVOC				
Excellent	3.00	Polluted	4_00	Bad
PM2.5 / µg/m ^s				
Excellent	35	Polluted	75	Bad
PM10 / µg/m ^s				
Excellent	100	Polluted	<mark>1</mark> 50	Bad

4.5.4 Data Storage

AM300(L) series supports storing more than 18000 data records locally and exports data via ToolBox App or ToolBox software. The device will record the data according to reporting interval even not joining network.

1. Ensure the device time is correct (see section Time Synchronization);

2. Go to **Device Settings > Basic** of ToolBox software or **Device > Settings > General Settings** of ToolBox App to enable data storage feature.

3. Go to **Maintenance > Basic** of ToolBox software or **Device > Maintenance** of ToolBox App, click **Export**, then select the data time range and click **Save** to export data.

Note: ToolBox App can only export last 14 days' data. If you need to export more data, please use ToolBox software.

4. Click **Clear** to clear all stored data inside the device.

Maintenance >



4.5.5 Data Retransmission

AM300(L) series sensor supports data retransmission to ensure network server can get all data even if network is down for some times. There are two ways to get the lost data:

- Network server sends downlink commands to enquire the historical data for specifying time range, see section <u>Historical Data Enquiry</u>;
- When network is down if no response from LinkCheckReq MAC packets for a period of time, the device will record the network disconnected time and re-transmit the lost data after device re-connects the network.

Here are the steps for data retransmission:

1. Enable data storage feature and data retransmission feature;

Settings >



2. Enable rejoin mode feature and set the number of packets sent. Take below as example, the device will send LinkCheckReq MAC packets to the network server regularly to check if the network is disconnected; if there is no response for 8+1 times, the join status will change to

20

de-active and the device will record a data lost time point(the time to join the network).

Rejoin Mode 🛛 🥝)⊠
Set the number of packets sent	8 pack
ADR Mode 🤇 🤇) 🛛

3. After the network connected back, the device will send the lost data from the point in time when the data was lost according to the reporting interval.

Note:

1) If the device is rebooted or re-powered when data retransmission is not completed, the device will re-send all retransmission data again after device is reconnected to the network;

2) If the network is disconnected again during data retransmission, it will only send the latest disconnection data;

3) The retransmission data format is started with "20ce", please refer to see section <u>Historical</u>

Data Enquiry.

4) Data retransmission will increase the uplinks and shorten the battery life.

4.6 Maintenance

4.6.1 Upgrade

ToolBox Software:

1. Download firmware from Milesight official website to your PC.

2. Go to **Maintenance > Upgrade** of ToolBox software, click **Browse** to import firmware and upgrade the device.

Maintenance >

Upgrade	Backup and Reset			
Model:	AM319-470M			
Firmware Versio	on: 01.01			
Hardware Versi	on: 1.0			
Domain:	Beijing Server	•		
FOTA:	Up to date			
Update Locally			Browse	Upgrade

ToolBox App:

- 1. Download firmware from Milesight official website to your smartphone.
- 2. Open ToolBox App and click **Browse** to import firmware and upgrade the device.

Note:

- 1) Operation on ToolBox is not supported during the upgrade.
- 2) Only Android version ToolBox supports the upgrade feature.



4.6.2 Backup

AM300(L) series supports configuration backup for easy and quick device configuration in bulk.

Backup is allowed only for devices with the same model and LoRaWAN[®] frequency band.

ToolBox Software:

1. Go to **Maintenance > Backup and Reset** of ToolBox software, click **Export** to backup the device configuration.

2. Click Browse to import the backup file, then click Import to load the configuration.

Mainte	nance >			
	Upgrade	Backup and Reset		
	Config Backup	Export		
	Config File		Browse	Import
	Restore Facto	ry Defaults Reset		

ToolBox App:

Milesight

1. Go to **Template** page on the App and save current settings as a template. You can also edit the template file.

2. Select one template file that saved in the smartphone and click **Write**, then attach it to another device to write configuration.



Note: Slide the template item to the left to edit or delete it. Click the template to edit the configurations.



4.6.3 Reset to Factory Default

Please select one of following methods to reset device: Via Hardware: Hold on reset button more than 10s. Via ToolBox Software: Go to Maintenance > Backup and Reset to click Reset. Via ToolBox App: Go to Device > Maintenance to click Reset, then attach smart phone with NFC area to device to complete reset.

5. Installation

Fixed by 3M Tape:

1. Paste 3M tape to the back of the mounting bracket, then tear the other side and place it on a flat surface.



2. Put the device on the mounting bracket, then fix the bottom of the device to the bracket with the theft-deterring screw.



Fixed by Screws:

1. Fix the wall plugs into the wall, then fix the mounting bracket to the wall plugs with screws.



2. Put the device on the mounting bracket, then fix the bottom of the device to the bracket with a fixing screw.

24



Note:

In order to ensure the best detection and LoRaWAN[®] communication effect, it is recommended to install AM300(L) series as follows:

- > There should not be any isolates or barriers in PIR and light detection range.
- Do not mount the device where the temperature is below/above operating range and temperature varies greatly.
- Stay far away from any heat source or cold source like oven, refrigerator.
- Do not mount the device close to where airflow varies greatly like windows, vent, fan and air conditioner.
- > Do not mount the device upside down.
- Do not place the device right to the window or door. If you have to, you'd better pull the curtain.
- > It is recommended to install at least 1.5 m high from floor.

6. Device Payload

All data are based on following format(HEX), the Data field should follow little-endian:

Channel1	Type1	Data1	Channel2	Type2	Data2	Channel 3	
1 Byte	1 Byte	N Bytes	1 Byte	1 Byte	M Bytes	1 Byte	

For decoder examples please find files on <u>https://github.com/Milesight-IoT/SensorDecoders</u>.

6.1 Basic Information

AM300(L) series sensors report basic information of sensor whenever joining the network.

Channel	Туре	Description		
	01(Protocol Version)	01=>V1		
	09 (Hardware Version)	01 40 => V1.4		
	0a (Software Version)	01 14 => V1.14		
ff	0b (Power On)	Device is on		
	Of (Device Type)	00: Class A, 01: Class B, 02: Class C		
	16 (Device SN) 16 digits			
	2e (LED Mode)	00: Off, 01: Always On, 02: Blink		
	3e (Buzzer)	00: Off, 01: On		

ff166710b32620711912 ff090200 ff0a0101 ff0f02						
Channel	Туре	Value Channel Type Valu				
ff	16 (Device	6710b32620711	6710b32620711		0200	
11	SN)	912 ff		(Hardware version)	(V2.0)	
Channel	Туре	Value	Channel	Туре	Value	
ff	0a (Software version)	0101 (V1.1)	ff	Of (Device Type)	02 (Class C)	

Example:

6.2 Sensor Data

AM300(L) series sensors report sensor data according to reporting interval (10mins by default).

Item	Channel	Туре	Description
Battery Level	01	75	UINT8, Unit: %, AM30x(L) Only
Temperature	03	67	INT16/10, Unit: °C
Humidity	04	68	UINT8/2, Unit: %RH
PIR Status	05	00	01: Occupied 00: Vacant
Light Level	06	cb	00: 0-5 lux 01: 6-50 lux 02: 51-100 lux 03: 101-500 lux 04: 501-2000 lux 05: > 2000 lux
CO ₂	07	7d	UINT16, Unit: ppm
TVOC Level	08	7d	UINT16/100
TVOC Concentration	08	e6	UINT16, unit: µg/m³
Barometric Pressure	09	73	UINT16/10, Unit: hPa
нсно	0a	7d	UINT16/100, Unit: mg/m ³
PM 2.5	0b	7d	UINT16, Unit: µg/m ³
PM 10	0c	7d	UINT16, Unit: µg/m³
O ₃	0d	7d	UINT16, Unit: ppm
Buzzer Status	0e	01	00: buzzer is disabled 01: buzzer is beeping Note: this only upload when one of the

٦

concentrations of air pollutants of CO_2 , TVOC, PM2.5, PM10, HCHO/O ₃ exceeds the Bad
threshold

Example:

1. AM307 Periodic Package

	0367ea00 04688a 050001 06cb01 077dcd04 087d5e01 09735127						
Channel	Туре	ype Value		Туре	Value		
03	67 (Temperature)	ea 00 => 00 ea = 234 Temp=234/10=2 3.4°C	04	68 (Humidity)	8a=>138 Hum=138/2=6 9%RH		
Channel	Туре	Value	Channel	Туре	Value		
05	00	01: Occupied	06	cb (Light Level)	01= level 1 (6-50 lux)		
Channel	Туре	Value	Channel	Туре	Value		
07	7d	cd 04 => 04 cd =1229 ppm (CO ₂)	08	7d	5e 01 => 01 5e =350 TVOC Level=350/100 =3.50		
Channel	Туре	Value					
09	73 (Barometric Pressure)	51 27=>27 51=10044 Pressure=10065 /10=1006.5 hPa					

2. AM308 Periodic Package

0367ea00 04688a 050001 06cb01 077dcd04 087d5e01 09735127 0b7d3b00 0c7d4300					
Channel	Туре	Value	Channel	Туре	Value
03	67 (Temperature)	ea 00 => 00 ea = 234 Temp=234/10=2 3.4°C	04	68 (Humidity)	8a=>138 Hum=138/2 =69%RH
Channel	Туре	Value	Channel	Туре	Value
05	00	01: Occupied	06	cb (Light Level)	01= level 1 (6-50 lux)
Channel	Туре	Value	Channel	Туре	Value
07	7d	cd 04 => 04 cd =1229 ppm (CO ₂)	08	7d	5e 01 => 01 5e =350 TVOC=350*0

					.01=3.50
Channel	Туре	Value	Channel	Туре	Value
09	73 (Barometric Pressure)	51 27=>27 51=10044 Pressure=10065/ 10=1006.5 hPa	0b	7d	3b 00=>00 3b=59 μg/m ³ (PM 2.5)
Channel	Туре	Value			
0c	7d	43 00=>00 43=67 μg/m ³ (PM 10)			

3. AM319-HCHO Periodic Package

0367ea00 04688a 050001 06cb01 077dcd04 087d5e01 09735127 0a7d0700 0b7d3b00 0c7d4300							
Channel							
03	67 (Temperature)	ea 00 => 00 ea = 234 Temp=234/10=2 3.4°C	04	68 (Humidity)	8a=>138 Hum=138/2 =69%RH		
Channel	Туре	Value	Channel	Туре	Value		
05	00	01: Occupied	06	cb (Light Level)	01= level 1 (6-50 lux)		
Channel	Туре	Value	Channel	Туре	Value		
07	7d	cd 04 => 04 cd =1229 ppm (CO ₂)	08	7d	5e 01 => 01 5e =350 TVOC=350*0 .01=3.50		
Channel	Туре	Value	Channel	Туре	Value		
09	73 (Barometric Pressure)	51 27=>27 51=10044 Pressure=10065/ 10=1006.5 hPa	0a	7d	07 00=>00 07=7/100 =0.07 mg/m ³ (HCHO)		
Channel	Туре	Value	Channel	Туре	Value		
0b	7d	3b 00=>00 3b=59 μg/m³(PM 2.5)	0c	7d	43 00=>00 43=67 µg/m ³ (PM 10)		

4. $\underline{CO_2}$ value exceeds the Bad threshold.

	077d0a060e0100						
Channel	Туре	Value	Channel	Туре	Value		
07	7d	0a 06 => 06 0a =1546 ppm	0e	01	00=>Buzzer is disabled		

6.3 Downlink Commands

Milesight

AM300(L) series sensors support downlink commands to configure the device. The application port is 85 by default.

ltem	Channel	Туре	Description
Reporting Interval		03	2 Bytes, unit: s
Reboot		10	ff
UTC Time Zone		17	INT16/10
		1 -	00 (Restore Factory Calibration)
CO ₂ Calibration		1a	03 (Manual Calibration)
CO ₂ Auto Background			AM30x(L):
Calibration		39	0000000000-Disable, 0100000000-Enable
Calibration			AM319(L): 00: Disable, 01: Enable
CO ₂ Barometric			
Pressure		f4	00: Disable, 01: Enable
Compensation			
			00: Disable
	ff	25	01: Lock Power Off
Button Lock			02: Lock Power On
			04: Lock Refresh Display
			07: Lock All Features
Enquire LED and		2c	00
Buzzer Mode			
			00: Disable
LED Mode		2e	01: Always On (AM319&AM319L Only)
			02: Blink
Stop the Buzzer		3d	00
Buzzer Mode		3e	00: Disable, 01: Enable
Data Storage		68	00: Disable, 01: Enable
Data Retransmission		69	00: Disable, 01: Enable
			3 Bytes
Data Retransmission		ба	Byte 1: 00
Interval		54	Byte 2-3: interval time, unit:s
			range: 30~1200s (600s by default)
TVOC Unit		eb	00: Level, 01: μg/m³

Screen Settings (AM300 Series Only):

ltem	Channel	Туре	Description			
Screen Display		2d	00: [Disable, 01	1: Enable	
Screen Display Mode		Зc	01: N	/lode 1, 02	2: Mode 2, 03: Mode 3	
Screen Alarm		66	00: [Disable, 01	: Enable	
Screen Content	ff	fO	Byte	1-2: ffff 3-4: contenable Bit 0 1 2 3 4 5 6 7 8 9	ent status per bit, 0=disable, Screen Content temperature humidity CO ₂ Light TVOC Emoticon Character PM2.5 PM10 HCHO/O ₃	
			Bit 1	5-10: 0000		

Example:

1. Set reporting interval as 20 minutes.

ff03b004					
Channel Type Value					
ff	03 (Set Reporting Interval)	b0 04=>04 b0=1200s =20 minutes			

2. Enquire traffic light and buzzer mode.

ff2c00			
Channel	Туре	Value	
ff	2c (Enquire LED and Buzzer mode)	00(Reserved)	

Reply:

ff2e02 ff3e00					
Channel	Туре	Value	Channel	Туре	Value
ff	2e(LED Mode)	02=Blink	ff	3e (Buzzer Mode)	00=Off

3. Reboot the device.

ff10ff			
Channel	Туре	Value	

ff 10 (Reboot) ff (Reserved)	
------------------------------	--

4. Set time zone to GMT-4.

ff17d8ff		
Channel	Туре	Value
ff	17 (Set Time Zone)	d8 ff => ffd8 = -40/10 = -4
		The time zone is GMT-4

5. Disable the e-ink screen display.

ff2d00		
Channel	Туре	Value
ff	2d (Screen Display)	00: Disable the display

6. Disable the display of emoticon and characters.

fff0ffff 9f03			
Channel	Туре	Value	
		9f 03=>03 9f = 0000 0011 1001 1111	
ff	f0 (Screen Content)	Bit5 and Bit6=0 means emoticon and	
		characters disable	

6.4 Historical Data Enquiry

AM300(L) series sensors support sending downlink commands to enquire historical data for specified time point or time range. Before that, ensure the device time is correct and data storage feature was enabled to store the data.

Command format:

Channel	Туре	Description
fd	6b (Enquire data in time point)	4 Bytes, unix timestamp
fd	6c (Enquire data in time range)	Start time (4 bytes) + End time (4 bytes), unix timestamp
fd	6d (Stop query data report)	ff
	6a (Report Interval)	3 Bytes,
ff		Byte 1: 01
		Byte 2: interval time, unit: s,
		range: 30~1200s (60s by default)

Reply format:

Channel Type Description

fc	6b/6c	00: data enquiry success 01: time point or time range invalid
		02: no data in this time or time range
20	ce (Historical Data)	Data time stamp (4 Bytes) + Data Contents (Mutable)

Note:

1. The device only uploads no more than 300 data records per range enquiry.

2. When enquiring the data in time point, it will upload the data which is closest to the search point within the reporting interval range. For example, if the device reporting interval is 10 minutes and users send command to search for 17:00's data, if the device find there is data stored in 17:00, it will upload this data; if not, it will search for data between 16:50 to 17:10 and upload the data which is closest to 17:00.

Example: Enquire historical data between 2022/9/8 17:43:31 to 2022/9/9 01:45:20.

fd6c c3291a63 b09a1a63			
Channel	Туре	Value	
		Start time: c3291a63 => 631a29c3 =	
fd	6c (Enquire data in time	1662659011 =2022/9/8 17:43:31	
	range)	End time: b09a1a63 => 631a9ab0 =	
		1662659011 =2022/9/9 01:45:20	

Reply:

fc6c00			
Channel	Туре	Value	
fc	6c (Enquire data in time range)	00: data enquiry success	

20ce56991a63 ff00 7300 00 00 f802 6400 9127 2200 2600						
Channel	Туре	Time Stamp	Value			
20	ce (Historical Data)		Temperature: ff00=>00ff=25.5°C			
			Humidity: 7300=>0073=57.5%			
			PIR: 00=> Vacant			
		56991a63 =>	Light: 00=>Level 0			
		2022/9/9	CO ₂ : f802=>02f8=760 ppm			
		01:39:34	TVOC: 6400=>0064=1.00			
			Pressure: 9127=>2791=1012.9 hPa			
			PM2.5: 2200=>0022=34 µg/m ³			
			PM10: 2600=>0026=38 µg/m ³			

Appendix

Milesight

Carbon Dioxide Levels and Guidelines

CO ₂ Level	Description	
400ppm	Normal outdoor air level.	
400-1000ppm	Typical level indoors with good ventilation.	
1000-2000ppm	Poor air quality - requires ventilation.	
	Headaches, sleepiness and stagnant, stale, stuffy air.	
≥2000ppm	Poor concentration, loss of attention, increased heart rate	
	and slight nausea may also be present.	
5000ppm	Workplace exposure limit (as 8-hour TWA) in most	
5000ppm	jurisdictions.	
>1000ppp	Exposure may lead to serious oxygen deprivation resulting	
>40000ppm	in permanent brain damage, coma, even death.	

TVOC Levels and Guidelines

IAQ Rating	TVOC (µg/m ³)	Air Quality
≤1.99	<300	Very Good
2.00 to 2.99	300 to 1000	Good
3.00 to 3.99	1000 to 3000	Medium (not recommended for exposure > 12
		months)
4.00 to 4.99	3000 to 10000	Poor (not recommended for exposure > 1
4.00 10 4.99		months)
≥5.00	>10000	Bad (not recommended)

Note: the conversion from μ g/m3 to ppb by the factor is about 0.5.

Illuminance Levels and Guidelines

Level	Illuminance/Lux	Environment Description
Level 0	0-5	No light or minimal street light, twilight.
Level 1	6-50	Cloudy indoor.
Level 2	51-100	Family living room, hallways.
Level 3	101-500	Offices, show rooms, study library, laboratories.
Level 4	501-2000	Supermarkets, drawing work, detailed mechanical workshops, operation theater.
Level 5	>2000	Performance of very prolonged and exacting visual tasks.

-END-