



Outdoor Environment Monitoring Sensor

Featuring LoRaWAN®

EM500 Series

Communication Protocol



Revision History

Date	Doc Version	Description
June 8, 2021	V 1.0	Initial version
July 13, 2021	V 1.1	Add Soil Moisture Definition
April 12, 2022	V 1.2	Add reboot downlink command
May 25, 2023	V 2.0	Update based on hardware 2.x: Add downlink commands, history enquiry and temperature mutation threshold uplinks
April 8, 2024	V 2.1	1. Add distance shift threshold alarm 2. Add calibration, alarm dismiss, D2D downlink commands
Nov. 26, 2024	V 2.2	Add EM500-SMTC soil moisture threshold related commands

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1. Overview

EM500 Series use the standard Milesight IoT payload format based on IPSO. All data are based on following format:

Channel1	Type1	Data1	Channel2	Type2	Data2	Channel 3	...
1 Byte	1 Byte	N Bytes	1 Byte	1 Byte	M Bytes	1 Byte	...

Note:

- 1) All explanations and examples in this document are based on HEX format.
- 2) Data part uses little endian.
- 3) For all Milesight IoT product decoder examples please find files on <https://github.com/Milesight-IoT/SensorDecoders>

2. Uplink Payload

Uplink payloads of EM500 series are made up of device information and sensor data.

2.1 Device Information

EM500 series report basic information of device whenever joining the network.

Item	Channel	Type	Description
Protocol Version	ff	01	01=>V1
Hardware Version		09	01 40 => V1.4
Software Version		0a	01 14 => V1.14
Power On		0b	Device is on
Device Type		0f	00: Class A, 01: Class B, 02: Class C
Device SN		16	16 digits
Measuring Range		1b	1a + Max. range (2B) + Min. Range (2B) Note: only EM500-PT100/SWL/UDL supports to report this packet.

Example:

1. Device information report

ff0101 ff090140 ff0a0114 ff166410908243750001					
Channel	Type	Data	Channel	Type	Data
ff	01(Protocol Version)	01=>V1	ff	09 (Hardware Version)	01 40 => V1.4
Channel	Type	Data	Channel	Type	Data

ff	0a(Software Version)	01 14 => V1.14	ff	16 (Device SN)	6410908243750001
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2. EM500-SWL-L005 measuring range:

ff1b1a05000000		
Channel	Type	Data
ff	1b(Measuring Range)	Max. Range: 0500 => 00 05=5m Min. Range: 0000=0m

2.2 Sensor Data

Item	Channel	Type	Data Type	Unit	Model
Battery Level	01	75	UINT8	%	All
Temperature	03	67	INT16/10	°C	EM500-PT100, EM500-SMTC, EM500-CO ₂
Humidity	04	68	UINT8/2	%RH	EM500-CO ₂ , EM500-SMT/SMTC
Barometric Pressure	06	73	UINT16/10	hPa	EM500-CO ₂
Depth	03	77	UINT16	cm	EM500-SWL
Pressure	03	7b	UINT16	kPa	EM500-PP
CO ₂	05	7d	UINT16	ppm	EM500-CO ₂
Conductivity	05	7f	UINT16	us/cm	EM500-SMTC
Distance	03	82	UINT16	mm	EM500-UDL
Light	03	94	UINT32	Lux	EM500-LGT
Soil Moisture	04	ca	UINT16/100	%RH	EM500-SMT/SMTC

Note:

1. When the device fails to collect sensor data, it will report FFFF or FF;
2. When the device collect the sensor data out of measuring range, it will report FFFD.

Examples:

1. Battery Level packet:

- 1) Report once with sensor data after joining the network;
- 2) Report every 24 hours;
- 3) Report once when the battery level is below 10%.

01 75 64		
Channel	Type	Value
01	75(Battery)	64 => 100%

2. Periodic packet or threshold alarm packet:

EM500-CO₂

03671001 046871 057d6704 06736827					
Channel	Type	Data	Channel	Type	Data
03	67 (Temperature)	10 01=>01 10 =272/10=2 7.2°C	04	68 (Humidity)	71=>113/2=56.5 %
Channel	Type	Data	Channel	Type	Data
05	7d (CO ₂)	67 04 => 04 67 =1127 ppm	06	73 (Barometric Pressure)	68 27=>27 68=10088/10= 1008.8 hPa

EM500-LGT

039432870000		
Channel	Type	Value
03	94(Light)	32 87 00 00=>00 00 87 32 =34610 Lux

EM500-PP

037b0a00		
Channel	Type	Value
03	7b(Pressure)	0a 00=>00 0a=10 kPa

EM500-PT100

0367faff		
Channel	Type	Value
03	67 (Temperature)	fa ff=>ff fa= -6/10=-0.6°C

EM500-SMT/SMTC

03671001 04cad804 057ff000					
Channel	Type	Data	Channel	Type	Data

03	67 (Temperature)	10 01=>01 10 =272/10 =27.2°C	04	ca (Soil Moisture)	d8 04=>04 d8=1240/100 =12.4%
Channel	Type	Data			
05	7f (Conductivity)	f0 00 => 00 f0=240 µs/cm			

Note: if hardware version is 1.x and firmware version is below 2.34, the soil moisture type ID is 68 and resolution is 0.5% RH.

EM500-SWL

03770200		
Channel	Type	Value
03	77(Depth)	02 00=>00 02 =2 cm

EM500-UDL

03821e00		
Channel	Type	Value
03	82(Distance)	1e 00=>00 1e =30 mm

2.3 Temperature Mutation Threshold

EM500-CO₂/PT100/SMTC supports to report temperature mutation threshold alarm which has a different format with normal threshold alarm.

Item	Channel	Type	Description
Temperature Mutation Threshold	83	d7	Temperature(2B) + Mutation Value(2B) + 02

Example:

1. Normal Temperature Threshold Alarm Packet or Alarm Dismiss Packet

03675201 01		
Channel	Type	Value
03	67 (Temperature)	52 01 => 01 52 => 338/10 = 33.8°C

2. Temperature Mutation Alarm Packet

83d722010c0002		
Channel	Type	Value
83	d7	Temperature: 22 01 => 01 22 => 290/10

	(Temperature Mutation Threshold)	= 29°C Mutation Value: 0c 00 => 00 0c => 12/10=1.2°C 02 => Mutation Alarm
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2.4 Distance Shift Threshold

EM500-UDL supports to report distance shift threshold alarm which has a different format with normal threshold alarm.

Item	Channel	Type	Description
Distance Shift Threshold	83	e9	Distance(2B) + Shift Value(2B) + 02

Example:

1. Normal Distance Threshold Alarm Packet or Alarm Dismiss Packet

03821e00		
Channel	Type	Value
03	82(Distance)	1e 00=>00 1e=30 mm

2. Distance Shift Threshold Alarm Packet

83e9467d206c02		
Channel	Type	Value
83	e9(Distance Shift Threshold)	Distance: 46 7d => 7d 46 => 32070mm Shift Value: 20 6c => 2c 60 => 27680mm 02 => Mutation Alarm

3. Downlink Command

Downlink is used for controlling the EM500 via network server remotely. Downlink port (Application port) is 85 by default and can be configured via ToolBox.

Note: only device with hardware V2.x and later supports below commands.

3.1 Basic Settings

Item	Channel	Type	Description
Collecting Interval	ff	02	2 Bytes, unit: s
Reporting Interval		03	2 Bytes, unit: s
Reboot		10	ff (Reserved)
Time Zone		17	INT16/10
Sensor Collection		18	Sensor Type (1B) + Status (1B) Status: 00: disable, 01: enable

			EM500-CO₂ Sensor Type: 00: all 01: temperature 02: humidity 05: CO ₂ 06: barometric pressure EM500-SMTC Sensor Type: 00: all 01: temperature 02: moisture 03: electric conductivity
Data Storage		68	00: disable, 01: enable
Data Retransmission		69	00: disable, 01: enable
Data Retransmission Interval		6a	3 Bytes Byte 1: 00 Byte 2-3: interval time, unit:s range: 30~1200s (600s by default)

Example:

- Set Reporting Interval as 20 mins

ff 03 b0 04		
Channel	Type	Data
ff	03(Set Reporting Interval)	b0 04 => 04 b0 = 1200s=20 mins

- Reboot the device.

ff10ff		
Channel	Type	Value
ff	10 (Reboot)	ff (Reserved)

- Set the time zone as UTC-2.

ff17ecff		
Channel	Type	Value
ff	17	ec ff => ff ec = -20/10=-2 the time zone is UTC-2

- Disable humidity collection of EM500-CO₂ sensor.

ff180200		
Channel	Type	Value
ff	18	02=Humidity, 00=Disable

3.2 Calibration Settings

Item	Channel	Type	Description																																	
Numerical Calibration	ff	f1	Sensor Type (1B) + Enable (1B) + Calibration Value (2B)																																	
			<table><tr><th>Code</th><th>Sensor Type</th><th>Calibration Value</th></tr><tr><td>00</td><td>Temperature</td><td>INT16/10, unit: °C</td></tr><tr><td>01</td><td>Soil Moisture</td><td>INT16/100, unit: %RH</td></tr><tr><td>02</td><td>Distance(UD L)</td><td>INT16, unit: mm</td></tr><tr><td>03</td><td>Pipe Pressure</td><td>INT16, unit: kPa</td></tr><tr><td>04</td><td>CO₂</td><td>INT16, unit: ppm</td></tr><tr><td>05</td><td>Barometric Pressure</td><td>INT16/10, unit: hPa</td></tr><tr><td>06</td><td>Depth (SWL)</td><td>INT16, unit: cm</td></tr><tr><td>07</td><td>Conductivity</td><td>INT16, unit: us/cm</td></tr><tr><td>08</td><td>Light</td><td>INT16, unit: lux</td></tr><tr><td>09</td><td>Humidity</td><td>INT16/2, unit: %RH</td></tr></table>	Code	Sensor Type	Calibration Value	00	Temperature	INT16/10, unit: °C	01	Soil Moisture	INT16/100, unit: %RH	02	Distance(UD L)	INT16, unit: mm	03	Pipe Pressure	INT16, unit: kPa	04	CO ₂	INT16, unit: ppm	05	Barometric Pressure	INT16/10, unit: hPa	06	Depth (SWL)	INT16, unit: cm	07	Conductivity	INT16, unit: us/cm	08	Light	INT16, unit: lux	09	Humidity	INT16/2, unit: %RH
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			07	Conductivity	INT16, unit: us/cm																															
			08	Light	INT16, unit: lux																															
09	Humidity	INT16/2, unit: %RH																																		

EM500-CO₂ Only:

Item	Channel	Type	Description
CO ₂ Calibration	ff	1a	00: Factory Calibration Restored 03: Manual Calibration
CO ₂ Auto Background Calibration		39	5 Bytes, Byte 1: 00-disable, 01-enable Bytes 2-3: calibration period, range: 1-65534h, default: 168h Bytes 4-5: calibration value, range: 1-65534 ppm, default: 400ppm
CO ₂ Barometric Pressure/Altitude Compensation		87	3 Bytes, Byte 1: 00-disable, 01-barometric pressure compensation, 03-altitude compensation

			Byte 2-3: altitude, range: 0-5000 m, unit: m
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Examples:

- 1) Enable temperature calibration and set calibration value.

fff1 01 01 fdff		
Channel	Type	Value
ff	f1 (Numerical Calibration)	01=temperature 01=Enable fdff=>fffd=-3/10=-0.3 °C

3.3 Threshold Settings

Item	Channel	Type	Description												
Threshold Alarm	ff	06	9 Bytes, CTRL (1B) + Min. Threshold (2B) + Max. Threshold/Mutation Threshold(2B) +00000000(4B) CTRL: Bit2~0: 000 - disable 001 - below (minimum threshold) 010 - over (maximum threshold) 011 - within 100 - below or over 101- mutation Bit 5~3: sensor type Bit 7~6: 01=enable, 00=disable												
			<table><tr><th>Model</th><th>Sensor Type</th><th>Threshold Value</th></tr><tr><td>EM500-C O₂</td><td>001: CO₂ threshold 010: temp. Threshold 011: temp. Mutation threshold</td><td>CO₂ Unit: ppm Temp. Unit: 0.1 °C</td></tr><tr><td>EM500-L GT</td><td>01</td><td>Unit: lux</td></tr><tr><td>EM500-S MTC</td><td>001: conductivity</td><td>Conductivity : us/cm</td></tr></table>	Model	Sensor Type	Threshold Value	EM500-C O ₂	001: CO ₂ threshold 010: temp. Threshold 011: temp. Mutation threshold	CO ₂ Unit: ppm Temp. Unit: 0.1 °C	EM500-L GT	01	Unit: lux	EM500-S MTC	001: conductivity	Conductivity : us/cm
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			EM500-C O ₂	001: CO ₂ threshold 010: temp. Threshold 011: temp. Mutation threshold	CO ₂ Unit: ppm Temp. Unit: 0.1 °C										
			EM500-L GT	01	Unit: lux										
EM500-S MTC	001: conductivity	Conductivity : us/cm													

				threshold 010: temp. Threshold 011: temp. Mutation threshold 100: soil moisture threshold	Temp. Unit: 0.1 °C
			EM500-P P	01	Unit: kPa
			EM500-P T100	001: temp. Threshold 010: temp. Mutation threshold	Unit: °C
			EM500-S WL	001	Unit: cm
			EM500-U DL	001: distance threshold 010: shift threshold	Unit: mm
Alarm Reporting Times		f2	2 Bytes		
Alarm Dismiss Report		f5	00: disable, 01: enable		

Examples:

1) Enable temperature threshold alarm of EM500-PT100 and set the below threshold value as 10°C.

ff06 49 6400 000000000000		
Channel	Type	Value
ff	06(Threshold Alarm)	CTRL: 49=>01001001 01=enable, 001=temperature threshold 001=below Threshold: 64 00=>00 64=100*0.1=10 °C

2) Enable temperature mutation threshold of EM500-PT100 and set mutation value as 1°C.

ff06 55 0000 0a00 00000000		
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Channel	Type	Value
ff	06(Threshold Alarm)	CTRL: 55=>01010101 01=enable, 010=temperature mutation threshold 101=mutation Mutation value: 0a 00=>00 0a=10*0.1=1°C

3.4 Milesight D2D Settings

EM500-PP/PT100/SMTC/UDL supports to work as Milesight D2D controllers.

Item	Channel	Type	Description
D2D Feature	ff	84	00: disable, 01: enable
D2D Key		35	First 16 digits, last 16 digits are fixed as 0
D2D Controller		96	Byte 1: 00-threshold triggered 01-threshold not triggered 02-temperature mutation threshold/distance shift threshold triggered 03-SMTC conductivity threshold triggered 04-SMTC conductivity threshold not triggered 05-SMTC soil moisture threshold triggered 06-SMTC soil moisture threshold not triggered Byte 2: 00-disable, 01-enable Byte 3: 00-disable LoRa Uplink, 01-enable LoRa Uplink Byte 4-5: D2D control command Byte 6-8: 000000

Examples:

- Set D2D Key as 5572404C696E6B4C0000000000000000.

ff355572404C696E6B4C		
Channel	Type	Value
ff	35 (Set D2D Key)	5572404C696E6B4C

- For EM500-SMTC, when temperature threshold triggers, and D2D command e004 to Milesight D2D agent.

ff96 00 01 01 04e0 000000

Channel	Type	Value
ff	96 (D2D Controller)	00=> temperature threshold triggers, 01=> Enable, 01=>Enable LoRa Uplink, 04 e0=>e0 04, Control Command is e004

4. Historical Data Enquiry

EM500 series support sending downlink commands to enquire historical data for specified time point or time range. Before that, ensure **the device time is correct and data storage feature was enabled to store the data.**

Command format:

Channel	Type	Description
fd	6b (Enquire data in time point)	4 Bytes, unix timestamp
fd	6c (Enquire data in time range)	Start time (4 bytes) + End time (4 bytes), Unix timestamp
fd	6d (Stop query data report)	ff
ff	6a (Report Interval)	3 Bytes Byte 1: 01 Byte 2-3: interval time, unit:s range: 30~1200s (60s by default)

Reply format:

Channel	Type	Description
fc	6b/6c	00: data enquiry success 01: time point or time range invalid 02: no data in this time or time range
20	ce (Historical Data)	Data time stamp (4 Bytes) + Data (Mutable)

Data format:

Sensor	Description
EM500-CO ₂	CO ₂ (2B) + Pressure (2B) + Temperature (2B) + Humidity (1B)
EM500-LGT	Light (4B)
EM500-PP	Pressure (2B)
EM500-PT100	Temperature (2B)
EM500-SMT	Moisture(2B)
EM500-SMTC	Electric Conductivity (2B) + Temperature (2B) + Moisture(2B)

EM500-SWL	Depth (2B)
EM500-UDL	Distance (2B)

Note:

1. The device only uploads no more than 300 data records per range enquiry.
2. When enquiring the data in time point, it will upload the data which is closest to the search point within the reporting interval range. For example, if the device reporting interval is 10 minutes and users send command to search for 17:00's data, if the device find there is data stored in 17:00, it will upload this data; if not, it will search for data between 16:50 to 17:10 and upload the data which is closest to 17:00.

Example:

1. Enquire historical data between 2023/03/09 17:00:00 to 2023/03/09 17:10:40.

fd6c 2cc26164 84c46164		
Channel	Type	Value
fd	6c (Enquire data in time range)	Start time: 2cc26164 => 6461c22c = 1684128300 =2023/05/15 13:25:00 End time: 84c46164 => 6461c484 = 1684128900 =2023/05/15 13:35:00

Reply:

fc6c00		
Channel	Type	Value
fc	6c (Enquire data in time range)	00: data enquiry success

20ce b1c36164 c9036427010175			
Channel	Type	Time Stamp	Value
20	ce (Historical Data)	b1c36164 => 6461c3b1=2023/05/15 13:31:00	CO2: c9 03 => 03 c9 = 969ppm Pressure: 64 27 => 2764=10084*0.1=1008.4 hPa Temperature: 0101=>101=257*0.1=25.7°C Humidity: 75=>117*0.5=58.5%

-END-